



Give ‘em a Pickle DVD Order Form

Tourism Burlington has purchased a customer service DVD called *Give ‘em a Pickle* by Bob Farrell and it is available for rental from our office.

***PICKLES** are those special or extra things you do to make people happy. It's a hand written thank you note with every order shipped. It's walking the customer to the item they're looking for rather than pointing or maybe it's simply calling them by name. The trick is figuring out what your customers want and then making sure they get it. That's the **PICKLE**.*

ORDER SUMMARY

Rental Dates: _____

Return Date: _____

DVD Rental - \$20/7 day rental \$ _____

DVD Player Rental - \$20/7 day rental \$ _____

Total Cost (Invoices will be sent) \$ _____

Partner/Company Name:	
Street Address:	
City, Postal Code:	
Phone #:	
Fax #:	
E-Mail Address:	
Contact Name:	

Organizations will be invoiced once DVD returned.

Sorry we do not accept credit cards.

THANK YOU FOR COMMITMENT TO BURLINGTON VISITORS