

Tourism Burlington Website

Directions for Logging In and Updating Partner Information

1. Go to www.tourismburlington.com
2. Click on the Partners Link (middle navigation)
3. On the Partner Page click on Log IN (see below)

Already a Partner?

[Log in](#) to update your website listing on our directory.

4. Enter your username and password and click login icon
*Your username and password will be the same as the one you were using on the old website
5. Update your information and click the save icon

FAQ's

How do I get a username and password if I am a partner but, was not using the old website?

Please contact Linda Cvetanovic via phone at 905-634-5594 x7245 or by email cvetanovicl@burlington.ca .

How do I get a username and password if I am a partner and was using the old website?

You can use the same username and password you previously used. If you do not remember it either contact our office at 905-634-5594 x7245 or by email cvetanovicl@burlington.ca or follow the instructions below for retrieving username/password.

I logged in using my username and password and all that comes up is my email address and a blank form, what should I do?

If this happens, it means that the email address on our website does not match the email address used to originally create your username/password. Please contact our our office at 905-634-5594 x7245 or by email cvetanovicl@burlington.ca to have your information reset.

How do I retrieve my username if I have forgotten it?

- Try to sign on using the username and password that you believe you were originally using. You will get an error message.
- When this error message comes up click on the "Forgot your username" link. The page will prompt you for your email.
- Enter your email (must match the one you used at sign-up) and click on the submit icon. The page that comes up will ask you to enter a token which you will receive via email.
- Copy and paste this token from the email you are sent into the box and click submit.
- Enter your new username, confirm username and click on the submit button.

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How do I retrieve my password if I have forgotten it?

- Try to sign on using the username and password that you believe you were originally using. You will get an error message.
- When this error message comes up click on the “Forgot your password” link. The page will prompt you for your email.
- Enter your email (must match the one you used at sign-up) and click on the submit icon. The page that comes up will ask you to enter a token which you will receive via email.
- Copy and paste this token from the email you are sent into the box and click submit.
- Enter your new password, confirm password and click on the submit button.

Can I include a description in the description box?

The description section of the partner listing is a marketing initiative available for purchase by contacting our office via phone at 905-634-5594 or by email info@tourismburlington.com . If partners complete this section they will be contacted and invoiced for a 40 or 100 word listing.

***Please note that if you do not have an email listed on the website we are unable to offer the option of online updating.**

Any other questions or problems logging in, please contact our office at 905-634-5594.